

Arrow ISV Appliance Program

Making the Switch to a Software-Centric Business Model

Many organizations that have traditionally built hardware are shifting their focus to a software-centric business model, requiring capable partners to deliver the critical hardware for their solutions. To help in this transition, Arrow's ISV Appliance Program is a low-cost alternative for companies that have traditionally built or managed the hardware. Arrow can help you offer a seamless customer experience, scale your business, support your channel strategies, and maximize margin goals.

Arrow's ISV Appliance Program:

- Helps combat intense competition from software-led companies by freeing up resources for software development
- Offers standardized hardware solutions that bring seamless integration capability
- Delivers out-of-the-box scaled solutions with global reach
- Eliminates the complexity of bringing to market hardware and software solutions
- Reduces the total cost of solutions development
- Enables customers to be in line with broader technology trends without the need for massive investments in hardware departments

Arrow is a proven partner for companies that provide an integrated hardware-software experience but do not want the overhead of managing the hardware.

- Arrow handles all elements
 of the hardware offering,
 including inventory,
 management, roadmap, and
 support.
- Arrow sells the hardware
 through the partner's
 existing channels or through
 our own Arrow channels.



Benefits of the Arrow ISV Appliance Program

Elevate Your Customer Experience

- Get optimized price-performance products backed by global supply chain capabilities
- Receive the Arrow product management support for creating and handling appliance product offerings
- Rely on proven product engineering and product introduction processes for a seamless out-of-box experience
- Resolve customers' issues with the Arrow global after-sales support over the phone or onsite. Repair services are available

Support Your Channel Strategies

- Integrate Arrow with your existing sales channel or sell through Arrow's IT and OT channels
- Expand customer reach with new routes to market
- Optimize your business and operations with a custom engagement that includes hardware-only or the complete hardware-software solution

Scale Your Business

- Re-allocate hardware costs to investments in software product differentiation, user interface, and customer experience
- Get global reach with Arrow's global infrastructure for the supply chain
- Achieve financial metrics and create custom plans to meet your cash flow needs with Arrow Capital Solutions
- Increase valuation and investor attractiveness by transitioning to higher software-led margin models

Minimize Risk with a Trusted Partner

- Build industry-leading solutions with Arrow's broad technology and supplier portfolio
- Leverage Arrow's market expertise in industrial, retail, healthcare, security, data center, and more
- Take advantage of our proven experience with over 170K customers globally

Solutions providers transitioning to a software-centric business model and intending to deemphasize the hardware sales portion of their business can trust Arrow for hardware management needs.

